

Executive Summary

Sea Hotel Kattegat

Guest Survey
Executive Summary

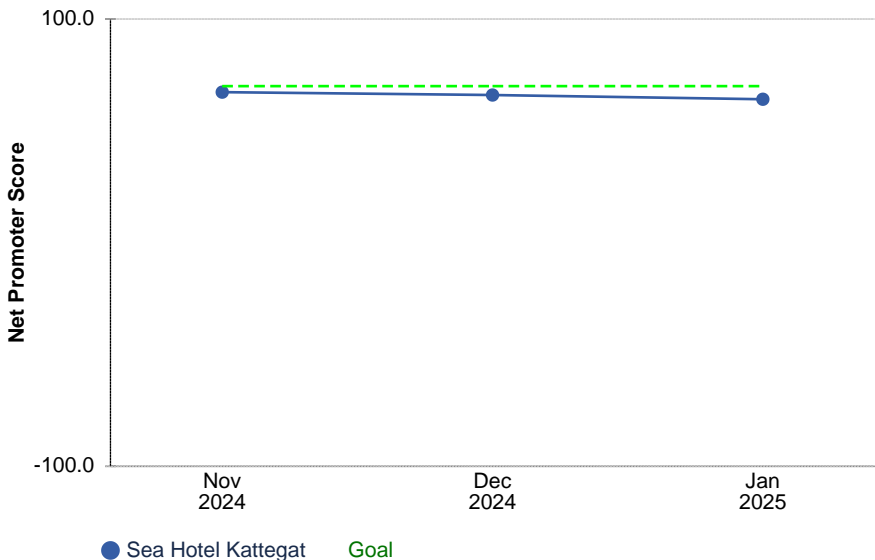
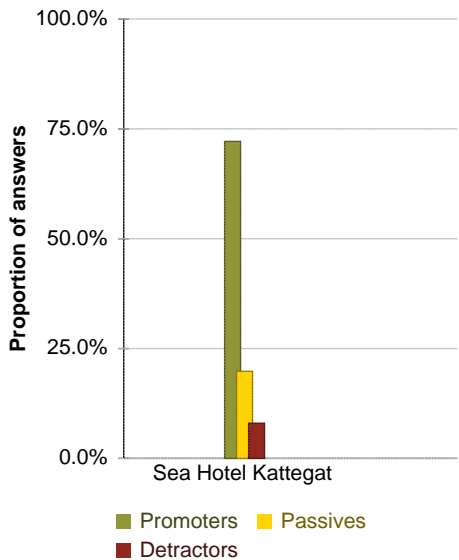
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Results for: 2024-11-01 - 2025-01-31
Compared to: 2025-01-01 - 2025-01-31
Report created: 2025-02-13 13:01:19

"How likely is it that you would recommend Sea Hotel Kattegat to your friends or colleagues?"

Jan 2025

Fri, 1 Nov, 2024 - Fri, 31 Jan, 2025



What was the best about your stay at Sea Hotel Kattegat?

What could we do to make it more likely for you to recommend us?

(random selection of 1097 answers)

Breakfast and the bar
Quiet, convenient and very comfortable
location and the standard of rooms
We came for the Julebord only, fantastic food! and same for dessert!
Room & staff
Meeting Room/Conference Service/Breakfast
Cleanliness...breakfast buffet.
Meeting Room/Conference Service/Breakfast
Friendly and service minded staff, located in the centre and comfortable beds.
the room at the rearside of the hotel (opposite of streetside) was nicely silent.
People working in reception and kitchen
Staff in the hotel is very kind and courteous. Good services in general
Breakfast and the bar
Breakfast, employees, the fact that the bar is open in the evening...
The quality of the beds, the location, the bar
It provides exactly the service I need
great and big rooms. breakfast buffet
reception check-in and check-out very friendly and fluent.
Clean and very friendly staff
Meeting Room/Conference Service/Breakfast
Breakfast was ok
the central location, the breakfast and the long breakfast hours
Really nice beds
The location!!!

(random selection of 326 answers)

Expansive
Do not let guests stay in my room
I've stayed in your hotel 2 nights last week and 1 night this week.
The aircons did not work in two rooms I've asked help from reception and they could not turn it on as well. Next day they've informed me that technical service has fixed the problem however did not work either. Unfortunately did not work for both stays for two different rooms.
improve signpost for remote rooms
Minor problems: The receptionist that was on shift at night, was very rude when asked to help me with the schedule of bus 65. He literally told me that he was very busy to spend time on that. He was probably the only rude person I encountered during my 6 days stay.
The cleaning of the entrance area should be more frequent, in the evening it was always very dirty.
All except for the personal treatment from the receptionist
Make sure all rooms have a flat screen TV. The quality of the old ones are too bad.
Ironing facilities could be better, milk provided for tea in room, bathrooms are difficult to keep dry when using shower and sometimes smell damp as a result
the rooms urgently need some bigger overhaul, some really good maintenance, a bit of paint etc. The hotel rooms look cheap. I really was highly disappointed, also about the slamming doors.

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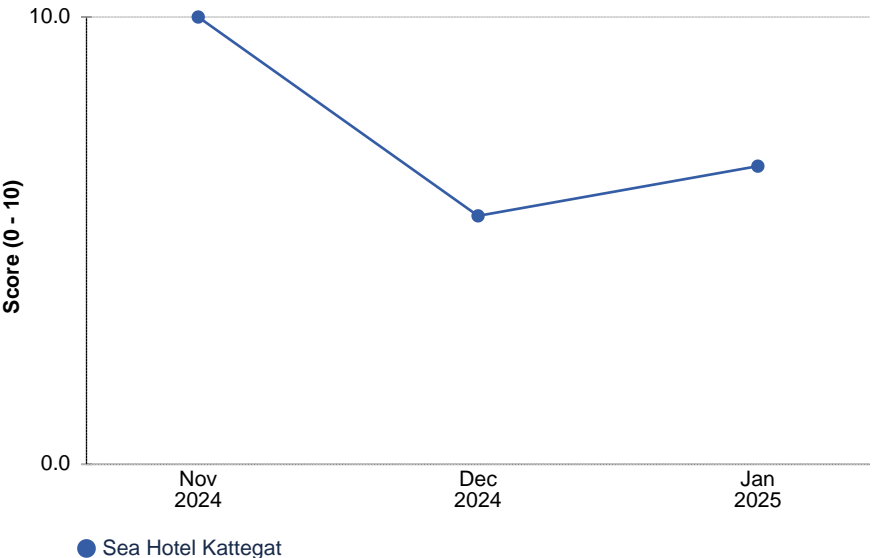
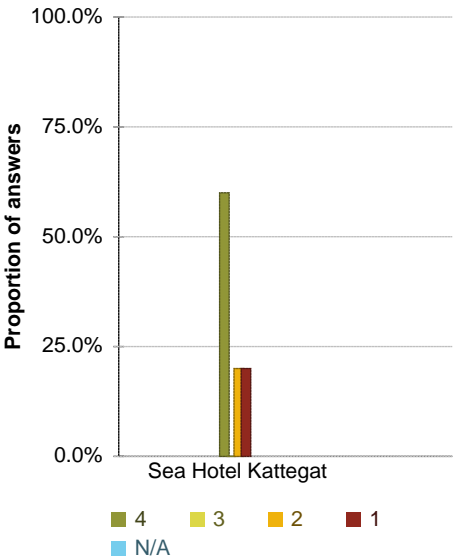
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"I was satisfied with the cleanliness of the room on arrival"

Jan 2025

Fri, 1 Nov, 2024 - Fri, 31 Jan, 2025



How could we improve the cleaning of the room?

(random selection of 1 answers)

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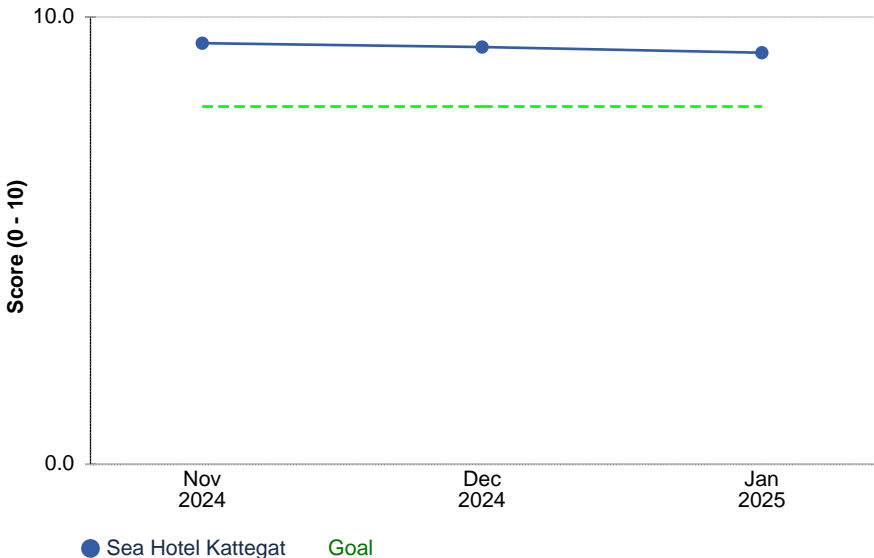
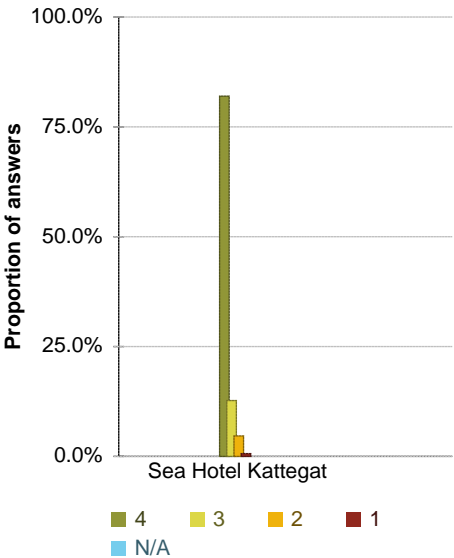
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"I am satisfied with the standard of my room"

Jan 2025

Fri, 1 Nov, 2024 - Fri, 31 Jan, 2025



How could we improve the standard of the room?

(random selection of 44 answers)

Possibility to open the Windows some more
when taking a shower the water sprays everywhere and there is no way to wipe it I also would like some more towels including something for the bathroom floor that was constantly wet
better beds
Better sound isolation from corridor and street noise.
Warm water was broken in our room so we had to go over the hall to another room to take a shower. Not what you'd wish after paying 1k SEK per night.
Renovation.
Coffe, minibar, bathrobe and e tra big tosel
Brighter colors - plants
Let the technicians check rooms for missing and defects
By increasing size
The window was so old the it was impossible to fully close, causing "air whistling" noise when air pushed through the door. The window also opened due to hard wind during the night, which of course woke me up.
larger, better amenities
You can provide shampoo. I also has a towel missing
the shower in my room was partly broken
Re-new them. Top to bottom.
The bathroom was in bad condition. Problem with the warm water. We had to wait in five to ten minutes to get warm water, and using so much water is not to take responsibility for the environment.
By increasing size
The ones I usually get are small and therefore no cabinet no locker no space. Also it is often cold. Finally one night very very noisy (concert)
King or Queensize beds. Strange toilet door....
You can provide shampoo. I also has a towel missing
when taking a shower the water sprays everywhere and there is no way to wipe it I also would like some more towels including something for the bathroom floor that was constantly wet
Clean it. Maintain it. Renovate it